

Fyr'n Ice Designs
1371A Bagnell Dam Blvd.
Lake Ozark, MO. 65049
937-216-3118
www.fyrnicedesigns.com



POS Terms & Conditions

We do not require a minimum order.

Prices subject to change without notice

Payment methods Accepted: US Funds only. PayPal, Money Order, Wire Transfer, or Cashier's Check accepted. No personal checks or business checks will be accepted. Due to our rapid inventory turnover, payment must be received within 14 days of your order, or your order will be canceled

Items shipped within the state of Missouri will be subject to applicable sales tax. Customer is responsible for all applicable tax arising from the sale, including sales and use tax.

To protect our customers, orders purchased on credit cards, will be shipped to credit card billing address only. If you want to have an order shipped to an alternative shipping address you must notify your credit card company of the alternative address so we can verify the validity of the address. To avoid delays with your order, please provide us with correct credit billing address. We do verify all billing addresses; addresses that cannot be verified after 5 business days will be canceled.

Payment terms: of Net 30 days may be made available to qualified accounts. *Fyr'n Ice Designs* reserves the right to hold shipments on overdue accounts. The maker of any check returned to Fyr n Ice Designs for non-sufficient funds, no account, or for stop payment shall be liable for assessment of a Twenty-Five dollar (\$25.00) charge. Payment on returned checks is due immediately. Payment must be cash or cashier's check.

In the event of nonpayment of any invoice, *Fyr'n Ice Designs* shall be entitled to recover all reasonable expenses including but not limited to collection fees, attorney's fees, and court costs.

Refund and Exchange Policies: All sales are final. Shipping fees and/or return shipping costs are Non-Refundable. Software is not returnable even if it is unopened. Return shipping costs after 10 days from date of delivery to customer-specified address for any defective merchandise will be the sole responsibility of the customer. If a product is sent back to us as defective, and was tested by our technicians otherwise, a 30% restocking fee + Shipping charges will be charged to you. Please allow 7 business days after we had received product for any merchandise exchange. No returns after 30 days of receipt will be honored. Should a replacement for a returned item not be available, a credit will be issued or the product will be substituted with one of same-or-better specifications. All returned equipment must be issued a Return Merchandise Authorization (RMA) number prior to return shipment. Any product being returned must be labeled with the assigned RMA number and accompanied with a copy of the sales order or invoice. Items being

returned must be packaged complete, with all manuals, cables, accessories, etc., as if they were new and working condition. Regardless of condition, products must be packaged appropriately so as not to incur physical damage during return shipping. Failure to do so may invalidate both the RMA and the warranty. Unauthorized and/or unmarked returns will not be honored. Essential POS is not responsible for any incidental or consequential damages arising from the use of any product(s) that it sells.

Any and all merchandise to be returned to Fyr'n Ice Designs for any reason must be clearly identified with a Fyr'n Ice Designs assigned Return Material Authorization "RMA" number. Transportation charges to be prepaid by the buyer. All other returns will be refused.

Warranties: All products have manufacturer's warranty only. Fyr'n Ice Designs does not offer any warranty on products sold, other than the manufacturer's warranty. Manufacturer's warranty only will apply to all products sold and must be handled through the manufacturer. Any damage during shipment must be reported within one business day of receipt of product. If product is returned and found not to be defective a 30% handling fee will be charged in addition to shipping charges.

We do not warranty compatibility to your system. If the product you need to return is covered under a manufacturer's warranty, you will need to contact that manufacturer for their return procedure.

Discrepancies or Wrong Product Received: All discrepancies or wrong product received must be brought to the attention of Essential POS within 10 days of receipt of product. Please notify us of ANY discrepancies or wrong product received via email at Shipping@EssentialPOS.com

Fyr'n Ice Designs reserves the right to assess processing fees for any product returned which is not defective. All returns must have a valid RMA number, and be returned with all cables, documentation, manuals, software (sealed), ribbons (sealed), and original packaging (free of any additional labels or markings), and must be received unopened in "factory new" condition suitable for resale in order to qualify for credit consideration.

10. Fyr'n Ice Designs reserves the right to assess special handling or shipping charges including (but not limited to) charges for expedited shipment, drop shipments, and courier services. Such charges will be added to the invoice for such shipments.

11. Claims for "DOA" defective merchandise must be received by Fyr'n Ice Designs within 7 days. The Original Equipment Manufacturer's policy for repairing or replacing "DOA" defective products will apply. Defective merchandise returns are only for repair or replacement with same product and model.

12. Orders for Software, Supplies and "Special Order" merchandise are non-cancelable and non-returnable. Fyr'n Ice Designs reserves the right to require deposits or prepayment on "Special Orders".

Shipping Policies: Shipping fees and/or return shipping costs are Non-Refundable.

13. Restocking charges related to refused shipments or return shipments are the responsibility of the party placing the original order.